

To our customers,

With growing global concerns around COVID-19, our mission is to make our customers' lives a little easier every day. We know you are relying on us more than ever for a clean and friendly experience when you visit our restaurants.

We want you to know that your health and safety is our key priority. We are carefully watching local and global health authorities including the World Health Organization, Canadian Public Health Authorities, and Alberta Health Services during these uncertain times. We will follow the protocol and ensure the following:

- Reinforcing our already rigorous standards and operating procedures for food safety and personal hygiene.
- Working closely with our delivery partners and our own network of drivers to ensure frequent hand washing, using hand sanitizer for every delivery and sanitizing their vehicles and delivery bags.
- Continual sanitation of all high touch surfaces in our restaurants including seats, tables, menus, pay pads, etc.

If you see our team wiping down payment terminals, cash registers, countertops and door handles, please know this is an effort to reduce any risk. As the situation evolves, you may see our restaurants implementing new measures to prevent the further spread of COVID-19.

We are working to continually provide information to our employees on how to keep healthy. From proper handwashing, social distancing, keeping hands away from faces, and making sure to have proper procedures around food.

And of course, we're focused on taking care of our team members. We've been providing them with frequent guidance so they can keep themselves and their families safe and we'll continue to do so.

We have action plans in place and we're committed to rapidly evolving our policies based on recommendations from global, national, and local health authorities to ensure we're doing everything we can to protect you and the team members working in our restaurant.